

Medelixi Ltd deals with the import, sales and distribution of medical devices and medical consumables. The company consistently searches and provides innovative but also good quality medical products that meet the regulatory requirements and the needs of the medical world and interested parties of Cyprus.

In order to achieve the above, the management commits to:

- Continually improve our quality performance by setting quality targets and objectives.
- Aim for our products and services to be reliable and fast wilts.
- Provide top quality products and services by continuously being involved with the clients and understanding their needs and expectations.
- Provide continuous training to our personnel.
- Respond to product quality standards as adopted by our partners.
- Collaborate with competent and reliable external associates to achieve continuous service quality and efficient customer support.
- Handle properly and effectively the resources of the company.
- Commit to the fulfillment of all relevant legislation regarding our operation framework.
- Collect feedback from clients and associates to improve our services and products.

This is achieved through the company's management system according to the requirements of ISO 9001:2015 and ISO 13485:2016.

This policy is reviewed during management review meetings. It is communicated to all employees and associates of Medelixi Ltd and is made available to all stakeholders.



**MEDELIXI LTD**

Constantinos Charalambous  
General Manager